

# Jennifer Giltrop - Candidate for FVRL Executive Director



Jennifer Giltrop has over 25 years of library administration and management experience. Jennifer began her career in public libraries as a Finance/HR Director for a newly formed independent district library. After experiencing the positive impact libraries have on people and communities, she pursued her MLIS. Jennifer is honored to be part of the important work libraries do with and for our communities. Jennifer has led teams of talented library staff across the country in transforming, designing, and delivering library services and programs in urban, suburban, and rural communities.

Jennifer is a strong believer in excellent customer service for all, lifelong learning, and intellectual freedom. Jennifer is known as an innovative and action-oriented leader. Jennifer's focus on excellence, efficiency, and effectiveness has helped to improve operational and strategic results in her roles. Jennifer has advocated for library funding on the local, state, and federal levels. There are many achievements that Jennifer is proud of throughout her career, among the most notable was leading the Jacksonville Public Library to being recognized as Florida Library of the Year in 2017. This significant commendation was a source of pride for the staff and city.

Jennifer was born and raised in Michigan and has had the opportunity to live and work in various places throughout the country. Jennifer looks forward to the possibility of returning to the Pacific Northwest to work with the FVRL staff, trustees, and community members on the next successful chapter for FVRL.

## **Professional Experience**

Chief Library Officer – Library Systems & Services, LLC  
Deputy Director – Jacksonville Public Library  
Director of Public Services – DC Public Library  
Public Services Director – Seattle Public Library  
Assistant Director – Rockford Public Library  
Library Director – Fremont Area District Library  
Finance/HR Director – Kent District Library

## **Professional Memberships**

American Library Association (ALA)  
Public Library Association (PLA)  
Association of College & Research Libraries (ACRL)  
Florida Library Association (FLA)  
California Library Association (CLA)

## **Education/Certifications**

Bachelor of Science in Business Administration  
Aquinas College (MI)

Master of Library & Information Science  
Wayne State University (MI)

Senior Professional in Human Resources (SPHR)  
Human Resources Certification Institute

Certificate of Achievement in Public Plan Policy – Employee Pensions  
International Foundation of Employee Benefit Specialists

Diversity, Equity, and Inclusion in the Workplace  
University of South Florida – Muma College of Business