



FVRLibraries
FORT VANCOUVER REGIONAL LIBRARIES

Service animals in the library

Fort Vancouver Regional Libraries complies with the Americans with Disabilities Act in allowing individuals with disabilities to bring personal service animals onto library premises and into public areas of the library. The law defines only dogs and miniature horses as service animals. FVRLibraries' Rules of Conduct (www.fvrl.org/rules-conduct-policy) prohibits bringing non-service animals in our buildings except as authorized by staff.

FVRL expects service animals and their owners to abide by the following conditions:

- The service animal needs to remain in close proximity with, and under the active control of, the owner. This includes **having the animal on a leash or some type of tether, harness or container** that restricts the animal's mobility. If these devices interfere with the work of the service animal or the owner's disability prevents their use, the owner must maintain control of the animal through voice, signal, or other effective controls.
- Service animals are not allowed on library furniture.
- Owners are responsible for promptly and properly cleaning up accidental animal droppings and disposing of them off-site, and alerting staff to the locations of liquids or cleaned-up droppings.
- Owners also are responsible for any damage to library surfaces, including the cost of any professional cleaning required to remove animal stains and odors.
- Service animals must not behave in threatening ways toward others; that is, no growling, barking, biting, scratching or hissing at other library patrons or other service animals, and any other behavior that is distracting or disturbing to others.
- The library's Rules of Conduct and safety standards apply to the presence of service animals and their owners on library premises.

We thank you for your help in keeping FVRL libraries welcoming, comfortable places for everyone.

www.fvrl.org | 360-906-5000 | 888-546-2707 from area code 509 | January 2019